



Report to:	7 U X V W % 3 X E O G F	Agenda item:	6) 7
Date of Meeting:	2 F W R E H U		

Report Title:	\$ Q Q X T X O Q R W H U Q D Q F H U H S R U W			
Status:	Information	Discussion	Assurance	Approval
			9	
Prepared by:	& O D L U H * R U J D Q V N L + H D G R I & O L Q L F D O (I I H F W L Y H			
Executive Sponsor (presenting):	' U & K U L V W L Q H % O D Q V K D U G 0 H G L F D O ' L U H F W R U / R U Q D : L O N L Q V R Q ' L U H F W R U R I 1 X U V L Q J			
Appendices (list if applicable):	\$ Q Q X T X O O L W \ J R Y H U Q D Q F H U L % 8 R 1 A M 2 V A ä d " W			

SALISBURY NHS FOUNDATION TRUST

ANNUAL QUALITY GOVERNANCE REPORT 2017 – 2018

1.0 Purpose

7KLV UHSRUW VHWV RXW WKH SURJUHSV DWPEDGHW VDRQ G PSURRYLGHV D QKH D
WKH TXDOLW\ DQG VDIHW\ RI FDUH ZLWRLQ VWXKHHRWJHQ %RDWJGR Q
JRYHUQDQFH SURFHVVHV DUTXDOLW\ DDFH LQ UHVSFW RI

2.0 Quality governance arrangements

4XDOLW\ JRYHUQDQFH SURYLGHV D IUDPHZRUN IRU RUJDQLVDWLRQ
HIIHFWLYH DQG KLJK TXDOLW\ FDUH)RXUVWUDWV DPHFODV DEDOHWH
SURFHVVHV DQG VWUXFWXUMW LSXGSPDORV HPHUHQWVROSORXXVWV DQ
VWDII BRDQWR LPSURYH VWDQGDUGV RI FDUH DQG LGHQWKLW DRUL
MHRSDUGLVH TXDOLW\ DQG WKXV GULYH LPSURYH PHQW

\$ QH, QWHJUDWHG *RYHUQDQFH)UDPHZRUN ZQGLQSWERGXVSDQGLQW\
GHVFUKEHFXDOLW\HUQDQFH DUUDQVHPHQDPHZRUNV DUH D PHDQV E
FRQWUROV DQG GLUHFVV WKH RUJDQLVDWLRQ DQG LWV VXSSRUW
WKH VXFFHVVIXO GHOLYHU\ RI WKH \$FFRXLQWDELFORWPHVPHRUN
SHUIRUPDQFH PDQDJHPHQWV WFXWHG DQG WUDFNHG WR HQVXUH GH
DW HYHU\ OHYHO RI WKH RUJDQLVDWLRQ IRFXVLQJ RQ TXDOLW\ SH

7KH \$FFRXLQWDELOLW\)UDPHZRUN VHWV RXW PHWULFV WKDW HDF
EDVHG RQ WKH 1+6 ,PSURYH PHQW 6LQJOH 2YHUVLJKWVHU DPHZRURXU
RSHUDWLRQDO SHUIRUPDQFH HDG WUDKWSJDQGFKLPSURRYH PHQW FDSDE
RYMUJKW HDFK 'LUHFWRUDWH LV DVVLJQHG D UDWLQJ RI UHG
3SHUIRUPDQFH 5HYLHZ PHHWLQJ 7KH RYHUDOO WDWLQJSHUIRUPHUHQV
HQVXUH WKH %RDUG LV URXWLQHO\ VLJKWHG RQ DQG LQYROYHG L

FRPPLVVLALQNUVZLWK WKH 6XVWDLQDELOLW\ DQG 7RUDQHWREBODQLLFR
UHYLHZ 8QLYHUVLW\ +RVSLWDO 6RXWKDPSWRQ VWUDWHJ\ DQG :LC
GHYHORSLHQFOLQLFDO VWUDWHJ\

\$ QXPEHURQLFDOWKWBWHPHJHG ZLWK D IRFXV RQ

(DV\ DFFHVP(DOđEp00PDU•@0WP DQG*G p

6.0 Achievements in 17/18

\$Q 2OGHU 3HUVRQ TV \$VVHVVP HQW DQG /LDLVRQ WHDP 23\$/ ZD
SDWLHQWV RI ZKLFK ZHQW KRPH RQ WKH VDPH GD\ ZLWK
\$ UHGXFWRQ LQ DOPEHU RI SDWLHQWV ZKR KDG D IDOO LQ KRVS
\$ UHGXFWRQ RI SDWLHQWV ZLWK D FDWKHWHU ZLWK D QHZ X
\$ UHGXFWRQ LQ +605 WR ZLWKLQ WKH H[SHFWHG UDQJHV DORRQ
GHDWKV LQ KLJK ULVN JURXS DV DQ RXWFRPH RI OHDUQLQJ IUR
,PSURYHPHQWV LQ HQG RI OLIH FDUH DQG VXSSRUW IRU EHUHDY
,PSURYHPHQWV LQ VHSVLV VFUHHQLQJ DQWLELRWLF DGPLQLV
HPHUUHQF\
RI DOO SDWLHQWV DGPLWWHG DV DQ HPHUUHQF\ ZHUH DVV
DGPLVLRQ DQG ZHUH UHYLHZHG DW WKH ZHHNHQG
3DWLHQW VWRULHV WROG GLUHFWO\ DW WKH %RDUG

7.0 Items escalated from the Clinical Governance Committee to the Board in 17/18

7KH DLR HQWUHU WKH %RDUG DUH URXWLQHO\ VLJKWHG RQ DQG LQ
HVFODDWHG WR WKH %RDUG DVVHMF DORRQHG
\$ZDUHQHV RI *'35 WUDLQLQJ WR PHHW WKH QHZ UHJXODWLRQV
&JQLILFDQW LPSURYHPHQW LQ WKH &KLOG DQG \$GROHVFHQW O
WKH LQWURGXFWRQ RI D FOLQLFDO QXUVH VSHFLDOLVW 'HYH
FRUH VHUULFH
(OHFWURQLF 3UHVFULQLQJ DQG \$GPLQLVWUDWLRQ RI OHGLFLQH
EXVLQHVV FDUH LW LV DSSDUHQW WKDW WKHUH LV D VLJQLILFD
7KH* & ZHUH FRQFHUQHG DV LPSGLFDWLRQV IRU WKH 7UXVW DQG L
\$ EXVLQHVV FDUH LV ZULWWHQ DQG LV DZDLWLQJ DOLJPHQW ZL
(QWRQR[OHWUHQW LQ WKH EHHQ LGHQWLILHG DQWLELRQ EHSUHYH
'HVSLWH KLVVWUHQF\ DORRQ JRLQJ FRQFHUQ DQG KLJK OHYHOV
ODERXU ZDUG \$ FESHQDQXEPGWDG IRU D SKDVHG DSSURDFK
DSSURSULDWH VFDYHQJLQJ 7KH WRPH DORRQ SODZHHN EHJLQQLQ
,QDELOLW\ DQG RSHQI WKH IRORZDQGHU UHFRQILJXUDWLRQ D
FRQVHTXHGHV DVVRFLDWHG LQ WKH DORRQ VERGHOORRQ RSHQI
UHFUXLWPHQW FDPSDLJQ
(' QDYLDWRU SLORW KDV FRPH WR DQ HQG DQG QHZ V\ VWHPV D
XQGHUZD\
\$ FOXVWHU RI LQFLGHQWV UHODWHG WR WKH FDQFHU SDWKZD\
DQG SURFHVVHV \$JUHJDWHG WKHPHV ZLOO EH UHYLHZHG E\ WK

8.0 Areas for improvement 18/19

7KHVH DUH GHVFULSWLRQV WKSHULRULW\ ZRUDQGRUHQW & IRU XVW ZL
LPSURYHPHQWV SODGLQJ DUH
)XUWKHU UHGXFH IDOOV UHVXOWLQJ LQ KDUP
,PSURYH WKH PDQDJHPHQW RI GHVFDWLRQWLRQ DQG VHSVLV LQ
6XVWDLQ WKH LPSURYHPHQWV LQ WKH PDQDJHPHQW RI VHSVLV L
,PSURYH GHVFDWLRQ DQG PDQDJHPHQW RI GHOLULXP
,QFUHDVH UDSLQGLVFKDUJH RI SDWLHQWV DW WKH HQG RI OLIH
,QFUHDVH WKH UDWLQJ RI SDWLHQW VDIHW\ LQFLGHQWV UHSRUWH
&RQWLQXH WR LPSURYH VXUJLFDO VDIHW\

(QJDJH ZLWK WKH RWKHU DFXWH 7UXVWWIRQ SWR H6 SMDIRQ PVDQ
VXVWDLQDEO\

)LQDOLVH WKH FOLQLFLDQDQG TXDOLW\ VWUDWHJ

9.0 Care Quality Commission

*RRG SURJUHVVXVWDELOH H DUHDV RI μPXVW GR¶ DQG μVKRXOG G
LQVSHFWLRQ 7KH 7UXVW ZDV UDWHG LHYWPHQWV WHDVLP SURYHPHQW

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13.2 Quality bulletins

\$OO DYDLODEOH RQ WKH LQWUDQHW DQG OLQN VHQW WR VWDII
4XDOLW\ JRYHUQDQFH QHEZLVHWW WRUO LSHUDF WRUFLPSUR YHPHQW
ORUWDOLW\ PDWWHUVOHDDQWQJOU REP GCHDWIKQ ±
3DWLHQW VDIHWHDEXQQQH WLRP±VDIHW\ LQLWLDWLYHV

13.3 Striving for excellence awards

7KH 7UXVW KIDQQLDQV DZDQGHBDHU WR UHFRJQLVH WKH DFKLHYHPH
ZD\ WKH\ KDYH LPSURYHG VBBYRFVWWRU 7KSHVSHVDBOH FDWHJRU
LQFOXGHG LFLH LPSURYHPHQW SURMHFWV HTXDOLWV DZGOOGLD
WKH KDLUPDQVWDQGLQJ FRQWULEXWLRQ DZDUG WKH &RYHIUQRUF
YROXQWHHU RZDWIGH DQDUDQ XQVXQJ KHUR DZDUG

7KH SURIHVVLRQDOLVP DQG GHGLFDWLRQ RI QDUVWRODIOZOMDGHFRUW
PHGLQ RXHUSRQVH WR WKH PDMRU LQFLGHQW LQ ODUFK

14. Summary

2YHUDOO WKH QHZ ,QWHJUDWHG *RYHUQDQFH)UDPMZRUHQHJQVGHQFH
TXDOLWYHUQIDQFHVLRQ VXULQJ WKH %RDUG LV URXWLQHO\ VLJKWHG
NH\ ULNVV WR WKH VWUDWHJLF REMHFWLYHV RI WKH RUJDQLVDWLRQ

15. Recommendation

7KH UHSRUW LV SUHVHWHG WR GHIRXDDOLW\UHQYHUQDQFH DUUDLQHPWQMH
TXDOLW\DRQVFDH DWHG WKH DQDSURZS WLD FLEOLHJDWLRQ DQDUDQYHPHQW

Claire Gorzanski
Head of Clinical Effectiveness
15 June 2018