

Safe Staffing NQB Report

July 2018

An outstanding experience for every patient

A decorative footer consisting of a horizontal row of five colored rectangular blocks: a dark purple block, a magenta block, a dark blue block, a teal block, and a lime green block.

Monthly Comparisons Actual Staffing Levels









Nursing Hours by Night Shifts

Wards	Night RN Planned	Night RN Actual	Night RN Fill Rate	Night NA Planned	Night NA Actual	Night NA Fill Rate
AMU	1560	1534	98%	357	701	196%
Durrington	713	710	100%	702	873	124%
Farley	1070	1086	101%	713	1092	153%
Hospice	589	590	100%	525	489	93%
Pembroke	702	713	102%	357	356	100%
Pitton	1070	1424	133%	713	1087	152%
Redlynch	1070	1012	95%	713	966	

Actions we take when staffing levels are below plan for a particular ward

Nurse in charge will assess patients against staffing levels on that ward

Staffing levels are assessed across the hospital by senior nursing teams and staff are moved around to ensure appropriate care is provided in all areas

Staff and ward leaders on training days/supervisory shifts are brought back to work clinical shifts if required

Additional nursing assistants brought in to support unfilled nursing shifts

Please note that while we will have planned staffing levels for wards, these will automatically be reviewed and altered where beds are empty or increased, or where there is a change in the level of care needed during a shift